CERTIFICATE

TŪV AUSTRIA

**Management System as per
ISO/IEC 20000-1: 2018**

In accordance with TÜV AUSTRIA procedures, it is hereby certified that

KOÇSİSTEM BİLGİ VE İLETİŞİM HİZMETLERİ A.Ş.

Head office: Ünalan Mah. Çağla Sokak Çamlıca İşMerkezi B3 Blok,
34700 ÜSKÜDAR, İSTANBUL, TURKEY

Branch 1: DUDULLU VERİ MERKEZİ:Yukarı Dudullu Organize Sanayi Bölgesi 3.Cadde
No:4 ÜMRANIYE, İSTANBUL, TURKEY

Branch 2: ANKARA VERİ MERKEZİ: Anadolu Organize Sanayi Bölgesi 13. Cad.
SINCAN, ANKARA, TURKEY

Branch 3: ANKARA BÖLGE OFİSİ: Koç Kuleleri Söğütözü Mh. Söğütözü Cd. No:2 A
Blok zemin Kat Ofis No:3
ÇANKAYA, ANKARA, TURKEY

Applies an IT Service Management System in line with the above Standard for the
following Scope

**THE SERVICE MANAGEMENT SYSTEM SUPPORTING THE PROVISION OF DATA CENTER
SERVICES, IT SECURITY SERVICES AND SOC, COMMUNICATION NETWORK SERVICE, VOICE &
VISUAL TECHNOLOGY SOLUTION SERVICE, MANAGED SERVICE, PRINTSHOP SERVICE, E-
DOCUMENT SERVICE,CLOUD SYSTEMS SERVICE, MAINTENANCE AND SUPPORT SERVICE, R&D
AND BUSINESS APPLICATION SERVICE IN ACCORDANCE WITH THE SERVICE CATALOGUE TO
CUSTOMERS BY KOÇSİSTEM BİLGİ VE İLETİŞİM HİZMETLERİ A.Ş.DEPARTMENTS, LOCATED AT
İSTANBUL AND ANKARA.**

Certificate Registration No.: **20202210005423**

Valid until: 2027-07-27
Initial certification: 2021-07-28

Maria Agapitou
Head of Management Systems & Products Certification Division
Certification Body
at TÜV AUSTRIA

Athens, 2024-08-19

This certification was conducted in accordance with TÜV AUSTRIA auditing and certification
procedures and is subject to regular surveillance audits.

TÜV AUSTRIA HELLAS
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GR-153 43 Athens, Greece
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GEMI No: 1650201000

ESYD
MS Certification
No. of Certificate 236

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